



THE WELL CHURCH

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Why serve?

Serving does three HUGE things..!

FIRST: Serving directly builds the Kingdom of God in our community.

- When those who serve on our media team click the right thing at the right time, it elevates our worship to God!
- When those who pack Christmas shoe boxes and send them off around the world, we lift people's dignity and impact for Jesus.
- When we lead children in dance actions that help them remember the biblical truths, we lay down spiritual imprints in their lives that last a lifetime!

Wherever and whenever you serve, you help build a little bit of God's Kingdom here on the earth. And that's a beautiful thing to God!

SECOND: Serving directly builds the Kingdom of God right inside you!

- Serving means you are not focused on your stuff. Instead you're focused on blessing and lifting someone else with their stuff. You get a break from you for a bit. And that's quite a rewarding feeling. You go home after serving simply feeling better!
- Serving means that you get to be known by other people. When you volunteer regularly in a team, you get known. People find out your sense of humour and your birthday! They feel it with you when you're going through something. You form deep connections.
- Serving means that you are needed. There's no better feeling on earth than rocking up into a team and being an essential piece in a serving jigsaw puzzle that exists purely to make someone else's life better!

THIRD: Serving places you right next to Jesus because He served!

Jesus once took some water and a towel and washed his disciples' feet, and as He did so he said this: "I have set you an example that you should do as I have done for you." (John 13:15). So many parts of our character become more like Jesus through serving!

This brochure is full of ways in which you can serve at The Well Church, to help bring a little bit more of the Kingdom here on Earth.

So whether you can greet on the door, give someone a lift, make a brew, or are a whizz with a camera, we would love to help you find a place to serve in church.

Advice for serving

Some of us just get serving naturally! We know how to hold that healthy tension between being like Mary on the one hand, and having times of receiving at the feet of Jesus; but also being like Martha on the other, and getting on with what needs doing (Luke 10:38-42).

For those of us who find the balance of how to serve a little tricky, here are five key wisdom points to share with you about serving excellently which I hope you find really helpful:

First: Serve knowing that Jesus loves you! We don't serve to earn love; we serve because we are already loved. Imagine trying to win affection that has already been freely given. The love of Jesus isn't a reward for effort or a prize for performance; it's the foundation from which we live and serve. You already have His love, completely, eternally, and unconditionally.

Second: Balance both serving and receiving. Cultivate a heart attitude of both receiving and also serving in equal measure. Make sure you keep some space to receive as well as to give. This is especially important for those who love to achieve stuff to acknowledge and take on board! Staying connected with God and with others in the church is spiritual oxygen! Only coming when you're on the rota will slowly starve you of that. A fantastic way to achieve this balance is to serve at one service and receive at another.

Third: What you love, what you're good at and where there is a need is your serving sweet spot! There are certain jobs we all have to do in life, that just have to happen, like taking out the rubbish or paying bills. Then there are things where our heart leaps inside, and we say: "Cool, I actually get to do this!" God designed you to be good at things and to love it and there a million and one needs in the world. Hunt around to serve in something that fits all three!

Fourth: Stick to your word. Jesus gave us what is a very challenging command in the Sermon on the Mount: 'Let your 'yes' mean 'yes', and your 'no' mean 'no' (Matthew 5:37). It's so challenging because it asks us to work hard on conforming our words to our reality. We build our personal credibility so much when we say what we're going to do, and then do it! Please be reliable in your serving, and let your word to your team be your bond!

Fifth: Communicate! Respond promptly to requests to serve. Swap with other team members if you can't serve, and then remember to return the favour. Be clear and be responsive! We all get thrown curveballs by life, and suddenly find ourselves unable to serve. If this happens, please do tell your leader and team as soon as you know.

How To Use This Guide

You can simply have a browse through some of the ways you can serve. Once you have found something you can do to serve the church you can speak to our volunteer coordinator or the Pastor to register your interest.



Block Host

What is it? A block host is a really friendly welcoming and relational person who makes it their focus to welcome and get to know the people who sit regularly in their part of the sanctuary.

What would I do? The chairs in our sanctuary are broken up into blocks. A block host would go round and aim to say hi to everyone in their block and welcome them to The Well Church as they arrive before the service; and they would also aim to have a few conversations with members of the congregation after the service as they leave.

Block hosts would give out our Welcome Packs to new guests, they would check that people are signed up to The Well Church for communications, they would know how to pray with someone and they could offer signposting to things people typically ask about, such as offering boxes, children's ministry spaces, toilets etc.

They can also bring someone to the appropriate member of the team in the event of any specific or more complex needs.

How often would I serve? You would serve every Sunday, building up a good rapport with all the regular congregation in your block and welcoming new guests to the church. You would need to be there most Sundays to build up a picture of who comes regularly; and who is new.

What kind of training is provided? We would provide training on how to get around groups of people and introduce yourself; how to engage in conversation, how to make people feel welcome and put them at ease, and the kinds of things to share and the kinds of things to ask them

Spiritual Gifts that would help in this ministry include: Discernment, Encouragement, Faith, Guidance and administration, Helping and serving Knowledge, Leading, Mercy, Pastor / Shepherd, Wisdom

Is being in membership at The Well Church a pre-requisite? Yes

How many people are needed and how often? There are 4 main blocks of chairs in the sanctuary.

We need one block host for each block per service to be there every week, therefore we would want a total of 8 block hosts 2 for each block, so that there is always someone present if some are away on any given week.

Kids Team

What is it? The Kids team enables children to have a genuine experience of God through creative bible teaching, worship and fun activities.

What would I do? There are two roles, including session Leader and session Assistants.

You would be involved in all aspects of children's spiritual development and understanding. Depending on your role and comfort level this could include setting rooms up and down, greeting and welcoming the children, taking a register, leading worship and games, preparing lessons and activities, teaching, praying with the children, and doing crafts..

We also need help with keeping our children's ministry rooms safe and orderly, serving drinks and biscuits and overseeing toilet visits safely. We provide a curriculum to guide all our leaders in their preparation.

How often would I serve? We currently aim for people to serve once every 6/7 weeks on the kids team, enabling plenty of rest and preparation time for each session.

What kind of training is provided? We offer on-the-job training through participating each weekend and through regular training evenings for the teams ministering in the different age ranges. We also offer bi-annual Safeguarding Training.

Spiritual Gifts that would help in this ministry include: Encouragement, Faith, Guidance & administration, Helping & serving, Leading, Pastor / Shepherd, Teaching, Wisdom

Is being in membership at The Well Church a pre-requisite? Being a member really communicates your commitment to The Well Church, but it isn't required. A DBS check carried out by The Well Church is necessary however because you will be engaging with minors

How many people are needed and how often? We aim for 3 people to serve each week on the Kids church team including our Next Generations coordinator, across a 6 week period. This means we need 12 people to serve on the Kids Team.

Set-up Team

What is it? The Set-up Team are the first people to arrive on a Sunday morning, ensuring that everything is ready for church to run smoothly. Their work is vital in transforming the venue into a welcoming worship environment and then returning it to order once the service is finished.

What would I do? You would arrive at 8:00am to unload the van, set out chairs, set up equipment, and make sure every part of the venue is ready for church. Three members focus on the lifting, shifting, and layout setup, while one member prepares the refreshments area and ensures that the venue is clean and welcoming. After the service, you would help with packing down and loading the van, making sure that the venue is left tidy and ready to hand back.

How often would I serve? You would serve up to twice a month, arriving at 8:00am and staying to help pack down after the service being finished by 1pm.

What kind of training is provided? On-the-job guidance will be given to show how to arrange the venue, safely handle equipment, and set up spaces efficiently.

Spiritual Gifts that would help in this ministry include: Helping and Serving, Encouragement, Guidance & Administration.

Is being in membership at The Well Church a pre-requisite? No.

How many people are needed and how often? We need 4/5 people a week, which means a total of 10-15 people on the team.

Refreshments

What is it? The Refreshments Team ensures that everyone at church feels welcome and refreshed, maintaining an inviting and well-presented tea and coffee area before and after the service.

What would I do? You would arrive at 9:50am to check and maintain the refreshments area, ensuring supplies are stocked and ready. Before the service begins, you would assist people as needed, manage the serving area, and then turn off any equipment once the service starts. After the service, you would clean and pack away all refreshments, equipment, and cups, leaving the area tidy and ready for the following week.

How often would I serve? You would serve once every six weeks.

What kind of training is provided? You will receive guidance on how to operate the refreshments equipment, maintain hygiene standards, and manage the refreshments area effectively.

Spiritual Gifts that would help in this ministry include: Helping and Serving, Encouragement, Hospitality.

Is being in membership at The Well Church a pre-requisite? No.

How many people are needed and how often? We need 1 person each week, with 6 people in total, serving once every six weeks.

Cleaning Team

What is it? After our Sunday services we need people to help tidy and clean up the facilities to ensure we leave the best possible impression to the venue we hire.

What would I do? General tidying, hoovering, and cleaning as necessary following the Sunday Services across the whole venue. Checking that every room, space, and toilet is left how we would want to find them.

How often would I serve? You would serve once or twice a month on Sundays following the morning services.

What kind of training is provided? We will show you how any equipment works, where it can be plugged in and the different cleaning agents needed for different settings.

Spiritual Gifts that would help in this ministry include: Encouragement, Helping and serving

Is being in membership at The Well Church a pre-requisite? No

How many people are needed and how often? We need 4-8 people to serve in this capacity to have 2 people serving each week once or twice a month.

Graphic Design

What is it? We make use of graphic design in a wide variety of ministry settings, including video, social media, PowerPoint presentations, discipleship materials, posters, flyers and handouts.

What would I do? You would create designs to meet different briefs, using your own design software and skill, and utilising templates provided by the church.

How often would I serve? You could serve at intervals that suit you as part of a virtual team of graphic designers supporting the church.

What kind of training is provided? We ask for individuals who already have prior training, knowledge and skills in this area to help us.

Spiritual Gifts that would help in this ministry include: Discernment, Guidance & administration, Helping & serving, Wisdom.

Is being in membership at The Well Church a pre-requisite? No.

How many people are needed and how often? 2/3 people giving a couple of hours a month.

Greeting Team

What is it? The Greeting Team are the 'first friendly face' of The Well Church once our guests and attendees are inside the building, and they are crucial to a great welcome at The Well Church. The role is to enable everyone to feel at home, providing information and directions when they arrive on site. A great welcome finds the right balance for each individual, ensuring friendly and professional communication, recognising faces.

What would I do? You will greet guests as they arrive into the building. You will also ensure a good flow happens in the lobby, avoiding bottlenecks and not spending too long chatting to friends. The goal here is to warmly welcome and greet, and then help the person where to go to next. Be that tea and coffee or to their seats introducing them to a block host if they are new.

How often would I serve? You would serve on a rota with other members of the team.

What kind of training is provided? On-the-job training including how to welcome and receive guests, where to send them next, and advice on behaviours to avoid to ensure a great welcome.

Spiritual Gifts that would help in this ministry include: Discernment, Encouragement, Helping and Serving, Leading, Wisdom.

Is being in membership at The Well Church a pre-requisite? No

How many people are needed and how often? We need about 10 people serving in this ministry, to enable people to serve about once a month.

Life Groups

What is it? The minimum for a Life Group in The Well Church is at least four people regularly meeting together, and praying together at some point on a weekday, such as a lunchtime or evening. This can be once a week, once every two weeks or once a month.

Some groups also add a time of worship to this formula and may also follow and deliver the study materials that are either produced by The Well Church or available from our subscription to RightNow Media.

We encourage groups to form around shared geography, backgrounds or interests like language, nationality, fitness, cooking, parenting, close location to one another in the city or meeting for coffee – pretty much anything you might have in common with at least three other people in The Well Church!

Life Groups can meet in homes, but can also just as easily meet in cafes, restaurants or other public places – wherever it is convenient for you all to gather. Groups can also meet on-line via Zoom, Teams or Google Meet.

What would I do? You would be willing to be the focal point of a Life Group, and coordinate how, when and where the group meets. You would be confident to read the bible out loud, pray out loud and run a text or WhatsApp group to keep in touch. If you felt confident to lead worship and / or a study too, you could also lead this aspect. You may want to keep a prayer list of the group's prayer requests and tick them off as they are answered.

How often would I serve? Once a week, once every two weeks or once a month.

What kind of training is provided? The Well Church will provide guidelines and training for Life Group leaders and hosts, from basic groups up to mature groups where there are regular opportunities to teach and shepherd people.

Spiritual Gifts that would help in this ministry include: Discernment, Encouragement, Faith, Guidance and administration, Helping & serving, Knowledge, Leading, Pastor / Shepherd, Teaching, Wisdom

Is being in membership at The Well Church a pre-requisite? No.

How many people are needed and how often? 4 people per Life Group, sharing leading and hosting; once a week, or once every two weeks, or once a month.

Tech Team

What is it? Our Tech Team look after the projection of all media during a service and look after the audio levels as well.

What would I do? Working from an iPad you will launch slides and media at the right times during the service, you will also monitor and adjust the audio levels as needed from the same iPad. Arriving to the service early to familiarise yourself with the service that week, and to pray with the team.

How often would I serve? Once a month.

What kind of training is provided? On-the-job training on how to use the systems, and how to flow with the service.

Spiritual Gifts that would help in this ministry include: Helping and Serving, Wisdom.

Is being in membership at The Well Church a pre-requisite? No

How many people are needed and how often? We need about 4 people for this ministry, serving once a month each.

Mums Connect

What is it? Mums Connect is an occasional ministry according to demand and birth rates in the church. It is a ministry to connect with expectant mums and mums that have just given birth with babies up to 1 year old. The goal of Mums Connect is to ensure new mums and parents are encouraged and supported during and after pregnancy.

What would I do? You would be relational, friendly and connect with and encourage mums. You may be able to bring personal experience from being a parent yourself. You will be warm, helpful and welcoming, arranging support as necessary for the mum in collaboration with the Pastor.

How often would I serve? Ad hoc as needed.

What kind of training is provided? The Well Church will provide guidelines and training from the Pastor, as well as the Pastor being available for support.

Spiritual Gifts that would help in this ministry include: Discernment, Encouragement, Faith, Guidance & administration, Helping and serving, Leading Pastor / Shepherd, Teaching, Wisdom

Is being in membership at The Well Church a pre-requisite? No. A DBS check is required for this role.

How many people are needed and how often? 2 female volunteers serving ad hoc.

Pastoral Care

What is it? This team makes phone calls to people who have just started attending the church, to those in need of pastoral follow-up, and to those whose turn it is to receive a routine pastoral call.

What would I do? You would make calls using your phone to people to see how they are. There would be scripts available to follow, and a list of events and ministries that can link people back into church. You would flag up any pastoral concerns and pass brief notes back to the head of pastoral care so that these could be logged on the record of the person contacted for their future help and support.

How often would I serve? Once a month.

What kind of training is provided? On-the-job training is offered, along with scripts for the different kinds of calls you might need to make to people.

Spiritual Gifts that would help in this ministry include: Discernment, Encouragement, Faith, Guidance and administration, Helping and serving Knowledge, Leading, Mercy, Pastor / Shepherd, Wisdom.

Is being in membership at The Well Church a pre-requisite? No

How many people are needed and how often? We need around 4 people for this ministry, giving up to one hour a month.

Photography

What is it? This team captures mostly photographs and some video of our Sunday services and major events for use on our social media channels and in our publicity.

What would I do? Each Sunday and at our major events using church's equipment you would take photographs and video of our services as they are being conducted. You would move around the auditorium, in and out of the aisles.

How often would I serve? Once a month.

What kind of training is provided? We would expect you to be competent in taking photos and footage already, but we would train you on how and where to move around and take shots without disturbing the flow of the events or services.

Spiritual Gifts that would help in this ministry include: Discernment, Guidance & administration, Helping & serving

Is being in membership at The Well Church a pre-requisite? No.

How many people are needed and how often? 4 people giving one Sunday a month.

Prayer Team

What is it? As a member of the Prayer Ministry Team you would be helping us by praying for people at our services and events.

What would I do? You would come forward at the end of events and come alongside people in their prayer needs. After finding out their name and their need for prayer, you would pray for them. Depending upon their prayer need it may be appropriate to signpost people to other ministries offered by The Well Church, or to brief a member of the team on the nature of the needs communicated.

How often would I serve? As often as once a week or as little as once a month on a Sunday. You may also be called upon to pray at meetings or at special events.

What kind of training is provided? Training is regularly provided for the prayer ministry team.

Spiritual Gifts that would help in this ministry include: Discernment, Encouragement, Faith, Healing, Helping and serving, Interpretation of tongues, Knowledge, Leading, Miracles, Pastor / Shepherd, Prophecy, Speaking in tongues, Wisdom.

Is being in membership at The Well Church a pre-requisite? Yes.

How many people are needed and how often? We need around 4 people a service for this, a mixture of males and females.

Worship

What is it? The Worship Team leads and facilitates our worship for Sunday services, monthly worship nights and various other meetings, events and conferences throughout the year.

What would I do? You would join the Worship Team as a vocalist, instrumentalist or both! As well as having musical ability, it's essential that team members have a genuine and authentic relationship with God and are committed to growing in their faith and spiritual maturity. It's expected that the worship they would bring in serving on Worship Team would be the overflow of a healthy and worshipful devotional life.

As this ministry is carried out on a platform, it's important that members appreciate the wider responsibilities of their role and that they are committed to community and fellowship in the wider church, beyond their platform serving role.

Auditions are arranged ad-hoc whenever there is sufficient interest. Successful auditionees will be invited into a trial and on boarding process before they begin serving on team. If you are very new to the church, we may ask that you take a few months to settle in and build community before joining team, but it's never too early to register your interest and let us know you'd like to get involved!

How often would I serve? 1/2 times a month.

What kind of training is provided? On-the-job training is given for the role.

Spiritual Gifts that would help in this ministry include: Discernment, Encouragement, Faith, Guidance and administration, Helping & serving, Leading

Is being in membership at The Well Church a pre-requisite? Yes.

How many people are needed and how often? 12-20 people across the month, serving 1/2 Sundays each, depending on talents and skills required for each service.

This ministry is currently in development please speak to the Pastor for further info



The Well Church

